



TELEHOUSE HEADQUARTERS

Our company headquarters and first operational facility, the SAS 70 Certified Teleport Center opened for business in 1989. It was custom designed to operate as a data center, ensuring continuous operation of client mission critical IT systems since its genesis. This flagship data center is our largest facility, boasting 162,000 square feet of space.

The facility is located in The Teleport, a 100-acre office park on Staten Island, operated by the Port Authority of New York & New

Jersey and is just 17 miles from Manhattan and less than 12 miles from Newark Airport. Considered “the suburb of the city,” Staten Island is the quietest and least densely populated of the five boroughs of NYC, offering an ideal environment for your critical systems, while only minutes from Manhattan.

Besides being *SAS 70 Type II* Certified, the *Teleport Center* offers N+1 redundancy throughout, multiple customized colocation options, on-site managed services, various connectivity options including direct access to NYIIX’s peering exchange, and a high level of security provided by *TELEHOUSE* and the Port Authority Police Department.

The *Teleport Center* is also the home of our *Customer Assistance Center (CAC)*. The *CAC* is the control center for all *TELEHOUSE* facilities and is staffed 24/7 with communications technicians and infrastructure engineers. Using our *TELEHOUSE Information Management System (TIMS)*, the *CAC* is able to track and monitor trouble tickets, deliveries, work projects, etc.

FACILITY SPECIFICATIONS

Teleport Center

The Teleport
7 Teleport Drive
Staten Island, NY 10311

INFRASTRUCTURE:

- SAS 70 Type II Certified
- 162,000 square feet
- 24/7 onsite technical support with full managed services capability
- Two-foot raised floor throughout
- Rooftop antenna access
- Smoke alarms, preaction sprinklers and gas suppression system
- Pre-action sprinklers and halon for fire suppression
- Common (full or partial racks) or caged colocation; dedicated suites
- Central monitoring for all HVAC systems
- All building systems monitored 24/7

POWER:

- Commercial power capacity: 10,000kVA
- Four rotary UPS (1,800 total kVA); N+1 configuration
- Four static UPS (1,500 total kVA); 3+1 configuration
- Six diesel-powered generators (5,000 total kVA); N+1 configuration
- Battery capacity: 15 minutes at full load
- Diesel fuel reserve: 48 hours at full load
- Redundant cooling

SECURITY:

Perimeter 1 - The Teleport Park's Security by the Port Authority of NY & NJ

- Designated high-level security zone
- Outer perimeter steel fencing (9 - 10 feet high)
- Outer perimeter infrared detectors and video
- Security gate with 24/7 guards
- Grounds patrolled
- Authorized access only – requires 2 forms of picture ID

Perimeter 2 - *Teleport Center - 7 Teleport Drive's Security*

- 2nd perimeter of Outside Motion Detection and Video
- Closed-circuit television video surveillance – internal and external
- Security desk
- Electronic Card and Biometric Security
- Photo ID (2) required for site access
- 24/7 customer access monitored via regularly updated access lists
- 24/7 *TELEHOUSE* security personnel on-site

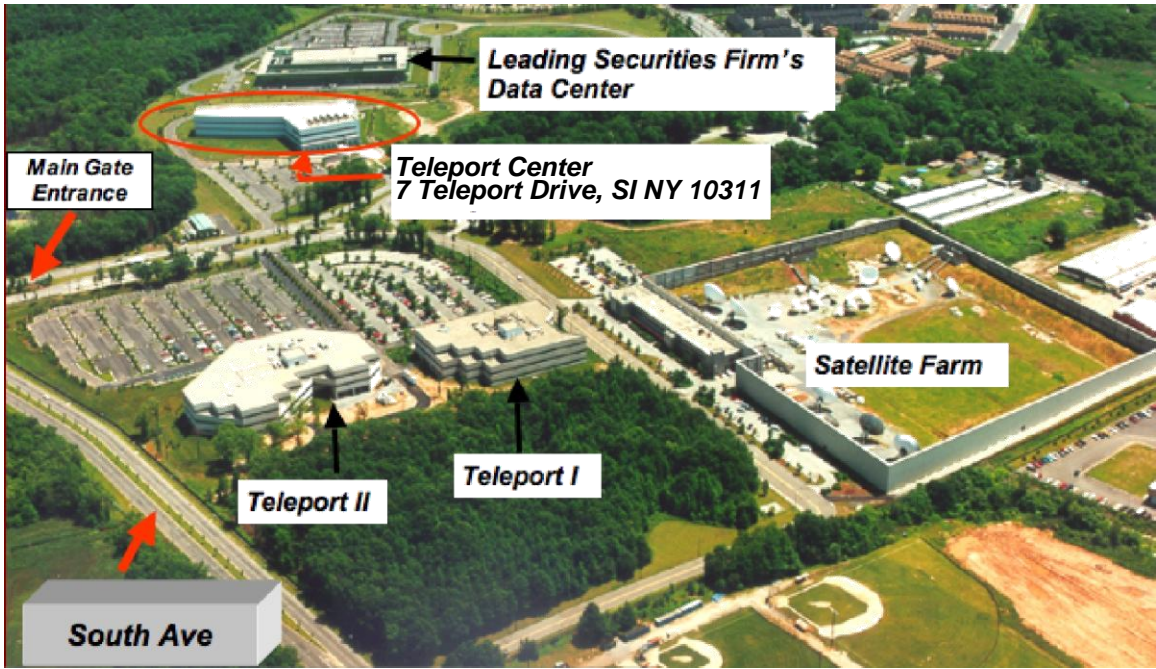
CONNECTIVITY:

- Carrier-neutral; no monthly cross-connect fees
- Many premier carriers/ISP capable of meeting any telecom need
- Two diverse internal fiber routes with three external fiber routes
- Transport capability to major carrier hotels
- Multiple DSR-IDF (Meet-Me-Room)
- NYIIX Extension

GENERAL INFORMATION:

- Operational since July 1989
- Colocation and caged space
- Private suites
- Carrier-neutral facility
- 24/7 on-site technical support
- 24/7 Customer Assistance Center
- Multiple bandwidth & IP connectivity options
- Dedicated disaster recovery space

For additional inquiries, please contact us at 718-355-2500 or sales@telehouse.com



TELEPORT CENTER, STATEN ISLAND, NY