



# Telehouse Metro

Telehouse Metro is one of three Telehouse datacentres in London and is based in the heart of the City. It is ideal for organisations that require secure, high quality, datacentre space and offers the ideal environment as your primary or secondary site.

Metro is a modern facility that enjoys high levels of security, power, cooling, connectivity and technical support to put your mind at ease.

## Key Benefits

**Risk mitigation** - Housing your IT equipment in a secure off-site environment makes your business less vulnerable to physical loss or damage of critical business systems.

**System availability** - High quality datacentre environments, with redundant power and cooling systems, and engineers on site 24 hours a day, add a new level of reliability to system availability.

**Cost of office space** - Businesses are finding that locating their IT infrastructure within their City offices incurs ongoing costs that are hard to justify.

**The demands of new technology** - New server and storage technology is demanding more power and air-conditioning to be able to operate, and the costs of refurbishing and upgrading an IT environment located in office space can be huge.

**Carrier connectivity** - Excellent local carrier connectivity is enhanced by a fibre link between Metro and our Docklands based datacentres; this ensures access to an even more extensive range of cost-effective carrier connectivity.

**Neutrality** - A neutral point of interconnect and a major hub for businesses operating in the UK and European markets

## along with...

- Monitoring and preventative maintenance
- Secure site access and control
- Operational 24 / 365
- Skilled engineers providing 24hr technical support

## Technical Specification

<b>Total Area:</b>	840 sq metres
<b>On-Site Carriers:</b>	Multiple carrier choice from the UK, European and global carriers
<b>Site monitoring:</b>	24 x 7 x 365
<b>Security:</b>	Proximity Card Reader Access Control, Video Surveillance
<b>General Fuel Reserve:</b>	24 hours at full load
<b>Fire Protection:</b>	Argonite
<b>Cooling System:</b>	Chilled water
<b>Floors:</b>	Raised Flooring Throughout



## What is Colocation?

Colocation facilities offer space within a managed environment, providing security, resilience and communication lines. Colocation facilities can be neutral or carrier owned. A neutral site such as Telehouse Metro provides the benefit of connection to your choice of telecom carrier.

## Telehouse Experience

Telehouse Europe has been operating colocation facilities for 15 years. This wealth of experience has enabled us to have an in depth understanding of our customers' business which in turn means that we are able to provide tailored solutions to meet their needs.

Telehouse Europe believes in meeting and exceeding customers' needs with a flexibility to adapt to requirements and changes in the market. Access to your equipment is 24/7, whilst maintaining safety and security, so you retain control. Alternatively, for some of our customers their equipment at the Telehouse facility is their only presence in the country, so we offer installation, monitoring and maintenance services.

Services are under your control - following your procedures we offer maintenance to your exacting requirements. With easy connection between sites, Telehouse Europe brings its experience and knowledge to Pan-European organisations. We also provide connections to our sister company, Telehouse America, to provide a global service.

## Company Profile

Established 1988, operational since 1990 as Europe's premier colocation provider.

### European Headquarters

Telehouse Europe  
Coriander Avenue  
London, E14 2AA  
England

## Principal Activities

The group's principal activity is to provide customised IT Housing and management services from its own secure facilities, primarily for telecommunication and internet related companies.

The group is committed to develop new services and facilities to meet client requirements while undertaking major infrastructure investments and improvements to existing operations.

## Our Mission

To be the market leader for the provision of a uniquely flexible range of IT Housing and management services which meet the specific areas of client requirement.

## Sales Team

For further information please contact the sales team on: [docklandssales@uk.telehouse.net](mailto:docklandssales@uk.telehouse.net)

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