TELEHOUSE®

Chelsea Data Center New York City

Prime NYC Connectivity

TELEHOUSE opened our newest data center in Manhattan's Chelsea district in 2011 now known as "Silicon Alley".

Our 60,000 square foot, state-of-the-art, SSAE16, Tier 3 offers a choice of 25 plus telecommunications providers, connected through high performance DSR-MDF-IDF cabling.

Connect to NYIIX, (New York International Internet Exchange) New York's largest and most active peering exchange, ranked in the top 10 internationally, with dual-redundant fiber connections to key carrier hotels at 111 Eighth Avenue, 60 Hudson St, and 7 Teleport Drive in Staten Island and and 165 Halsey Street In New Jersey. Visit our NYIIX website at www.nyiix.net.

When you need reliability and security, **think TELEHOUSE**.

Chelsea Data Center

85 Tenth Avenue
Seventh Floor
New York, NY 10011

Take a tour of Chelsea today!

About Chelsea

- Operational since 1/24/11
- Common and caged colocation space
- Carrier-neutral
- 24/7 customer assistance center
- On-site technical support 24/7
- Level 1 "Remote Hands" service
- Unlimited, first 30 tool-free minutes of every help ticket is included
- Thereafter, $150 man hour, M-F 9AM-5PM
- All other times $200 per hour
- Level 2—Level 4 IT support available
- 24/7 authorized personnel access only
- Low monthly cross-connect fees
- Choose our managed IT services or use your own

Infrastructure

- SSAE16 Certfied, Tier 3, 99.999+ % reliability
- 60,000 square feet
- Full / partial racks or caged colocation
- 24/7 on-site facility engineering support
- 18-inch raised floor throughout
- Rooftop antenna access
- Smoke alarms, pre-action sprinklers. and gas suppression system
- Central HVAC monitoring
- All building systems monitored 24/7

Power

- Commercial power capacity: 4.15MVA
- Four static 750kVA (3,000 total kVA); 3+1 configuration
- Two 2.5MVA diesel-powered generators; N+1 configuration
- Battery capacity: 15 minutes at full load
- Diesel fuel reserve: 80 hours at full load
- Redundant N+1 cooling

Security

- Closed-circuit television video surveillance, internal and external
- 24/7 TELEHOUSE on-site security personnel
- 7th floor elevator access card entry
- Mantrap Biometric security
- 24/7 authorized customer personnel access
- Regularly updated access lists
- Photo ID required for site access

Connectivity

- Carrier-neutral
- Low monthly cross-connect fees
- Eighteen carriers/ISPs meet any telecom need
- Diverse internal and external fiber routes (POE and building risers)
- DSR-MDF-IDF high-performance cabling infrastructure
- NYIIX Extension
- 25 plus carriers/ISP's