



# Global Data Center Solutions

# Quick Facts

# 3,000

**CUSTOMERS**

Including finance, cloud, IT, consumer markets, ranging from start-ups to the largest multinationals.

**40+ IN 10+**

**DATA CENTERS CITIES**  
Located across the Globe in US, EMEA and APAC.

# 30

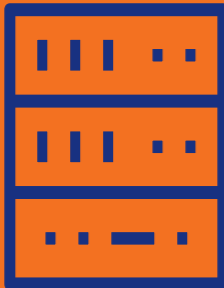
**YEARS OF EXPERIENCE**

# 99.999%

**UPTIME SLA**

**AVG. OF 20**

**MVA POWER PER DATA CENTER**



# 400,000+

**SQUARE METERS OF SPACE**

From half rack to large dedicated suites



# 5,000+

**MINDS WORKING AT KDDI GLOBAL SECTOR**

**CARRIER NEUTRAL**

# 800+

**CONNECTIVITY PARTNERS**

\*As of 2020

## Service Overview

### Colocation

Telehouse provides three customized levels of data center privacy to ensure customers get the required security for their mission critical infrastructure.



**Shared Colocation**



**Caged Colocation**



**Dedicated Suite Colocation**

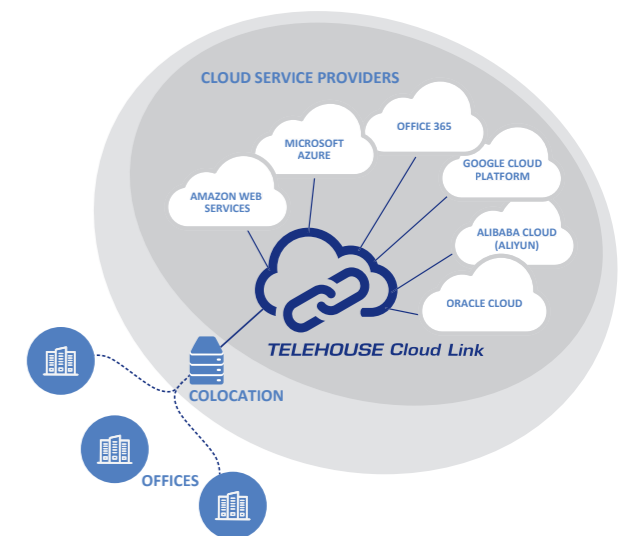
### Cloud Connectivity

**Telehouse Cloud Link:**

Telehouse Cloud Link is a multi-cloud network provisioning service, delivering a private connection with predictable and scalable bandwidth between a customer's network and cloud services.

**Available cloud providers in Telehouse\*:**

- Amazon Web Services
- Microsoft Azure
- Office 365
- Google Cloud Platform
- Alibaba Cloud (Aliyun)
- Oracle Cloud

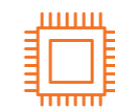


\* Telehouse Cloud Link service is available in our New York, London, Paris, Frankfurt and Hong Kong facilities. Services and available cloud providers differ at each facility.

### Managed Services



**Remote Hands**



**Hardware Supply and Maintenance**



**Onsite Cabling**



**System Monitoring**



**Disaster Recovery / Business Continuity Planning**



# Global Map

Telehouse operates over 40 data center sites around the world, delivering a consistent level of high quality service.



# Our Values

## Telehouse Interconnect

Telehouse Interconnect, where the world gets connected, brings together more than 3,000 business partners, including carriers, mobile and content providers, enterprises and financial services companies. This makes Telehouse a unique place to create business opportunities, now and in the future.

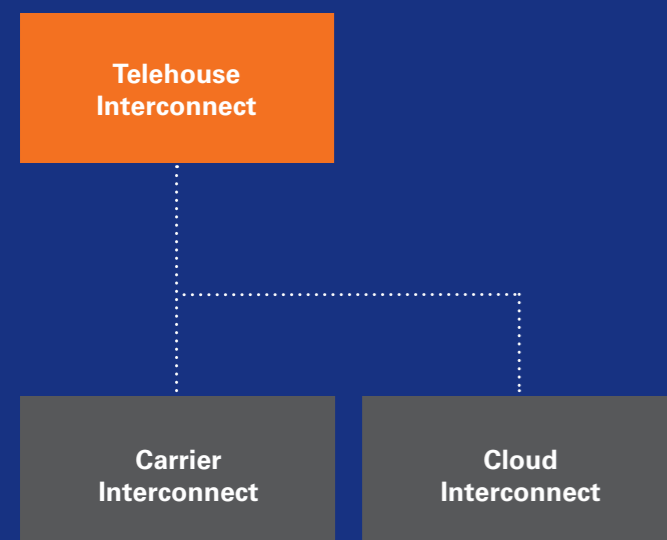
## Cloud Interconnect

Telehouse enables many of the world's largest private and public cloud service providers to connect seamlessly and securely to end users. It offers enterprises secure, low-latency, and cost effective connections to the cloud.

## Carrier Interconnect

Our connectivity with 800+ partners makes us the ideal choice for companies that cannot compromise on latency.

Telehouse is also renowned for hosting some of the world's most important hubs: LINX, NYIIX, France IX, JPIX, DE-CIX, HKIX, playing a key role in supporting the growth of interconnectivity.



## Global Standard

The Telehouse Global Guidelines ensure that regardless of where you locate your infrastructure, you will receive the highest level of certification, specification and customer service.

We hold over 300 technical specifications with which our collective purpose-built data centers comply.



# Global History

- 1989** First purpose-built Telehouse data center opens at the Teleport, New York, USA.
- 1990** Telehouse opens Europe's first purpose-built colocation facility in London Docklands - Telehouse North.
- 1994** Telehouse North becomes the home of the London Internet Exchange.
- 1996** Telehouse launches its first data center in Paris with Telehouse Jeûneurs. Telehouse New York establishes the New York International Internet Exchange.
- 1998** Telehouse Los Angeles opens for business.
- 1999** Telehouse East opens as the third facility in London and Voltaire opens in Paris.
- 2000** Telehouse expands in Asia with Hong Kong and Seoul, Korea.
- 2008** Telehouse Singapore and Telehouse Beijing open for business.
- 2009** Telehouse opens third facility in France, Magny-les-Hamaeux in outer Paris and Cape Town in South Africa.
- 2010** Telehouse opens its fourth facility in London, Telehouse West. Also opens in Johannesburg, South Africa, Hanoi in Vietnam and Shanghai in China.
- 2011** Telehouse opens Chelsea facility in New York, a second facility in Hong Kong and expands in Istanbul.
- 2012** Telehouse expands in Europe with Frankfurt and Moscow.
- 2013** Telehouse further expands in China with additional facilities in Beijing and Shanghai.
- 2015** Telehouse launches its second data center in Osaka.
- 2016** Telehouse launches its fifth data center in London and third in Tama, Tokyo.
- 2017** Telehouse launches its cloud connectivity service "Telehouse Cloud Link".
- 2020** Telehouse launches new facilities in Frankfurt, Germany and Tama, Tokyo.



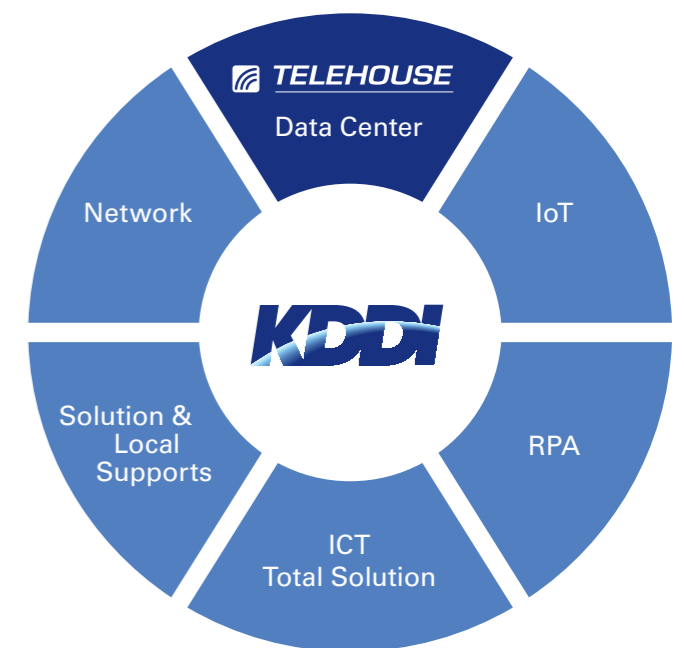
## About our Parent Company, KDDI Corporation

### KDDI leading the way in Global Business

KDDI, a Fortune Global 500 company, is one of Asia's largest telecommunications providers, with approximately US\$48 billion in annual revenue and a proven track record extending over many years and around the world.

Since its establishment in 1953, it has expanded its presence into 28 countries and 62 cities, with over 100 offices around the world supporting the success of its international customers through its high quality services. KDDI's mobile telephone brand "au" has achieved significant market share in Japan, one of the world's most comprehensive communications markets.

KDDI's relationship with over 600 carriers worldwide enables it to provide high-quality international network services in over 190 countries. Its exciting ventures, built on extensive experience, include investment in the "South-East Asia Japan Cable 2", which connects 11 locations in 9 countries and territories in Asia. Moreover, as the world moves toward the age of IoT and 5G, KDDI is taking steps to promote IoT business, such as connected cars, support for companies engaged in global business, and the creation of new value for our society.



# Request a Site Tour

Visit our facilities and see for yourself why we are the trusted brand in data centers.

Whether a primary site, disaster recovery site, single or a global multi-site network, Telehouse data centers are designed and built to provide a highly dependable core infrastructure.

Come and visit our facilities and meet the committed people that work to deliver a secure, trusted and proven platform for real business growth.

**Contact your local office to discuss our services:**

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**Visit our website for more information:**

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[www.telehouse.net](http://www.telehouse.net) (EMEA)



A KDDI Group Company